

Retail Banker: London Awards 2020

Entry Form

**PART A – must be received by 27.03.20**

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| **Company Details** | | | |
| **Company Name** |  | | |
| **Company Address (including Postcode)** |  | | |
| **Contact Person** |  | | |
| **Contact Details** |  | | |
| **Submission Details** | | | |
| **Item** | **Details** | | |
| **Tick Submission Award Categories** | **African Retail Bank of the Year** | |  |
| **North American Retail Bank of the Year** | |  |
| **European Retail Bank of the Year** | |  |
| **Middle East Retail Bank of the Year** | |  |
| **Latin American Retail Bank of the Year** | |  |
| **Asia Pacific Retail Bank of the Year** | |  |
| **Best Branch Strategy** | |  |
| **Best use of Online Banking** | |  |
| **Best Mobile Banking Strategy** | |  |
| **Best Payment Innovation** | |  |
| **Best use of Digital Marketing and Social Media** | |  |
| **Best use of Data Analytics** | |  |
| **Best Customer Facing Technology** | |  |
| **Best Digital Strategy** | |  |
| **Best IT Transformation** | |  |
| **IT Innovation of the Year** | |  |
| **Product Innovation of the Year** | |  |
| **Most Disruptive Innovation of the Year** | |  |
| **Best Non-Bank Competitor** | |  |
| **Retail Banking Launch of the Year** | |  |
| **Retail Banking Security Innovation of the Year** | |  |
| **Best Service Innovation** | |  |
| **Excellence in Customer Centricity** | |  |
| **Declaration** I have read the information in the notes below and as provided in the Awards Information Pack. I am submitting this entry in accordance with those instructions. I guarantee that the information provided is true and correct at the point of submitting this entry.  **Notes:** For Additional Details please refer to the information pack   * The deadline for completed and signed entries is 27.03.2020. Please ensure your form has been emailed to [daisy.hall@arena-international.com](mailto:daisy.hall@arena-international.com) * Please fill **one form for each category** entered. | | …………………………………. Authorised Signatory | |

**PART B – must be received by 27.03.2020**

|  |  |
| --- | --- |
| **Award Snapshot** (Please describe in 500 – 1000 words why your programme or product should be nominated in this category. Please refer to the bullet points below the category when outlining your rationale.) Graphs and pictures can be copied into this document. | |
| **Website URL** |  |
| **Any other details you wish to share** |  |

**Please send this form & any supporting documents to** [**daisy.hall@arena-international.com**](mailto:daisy.hall@arena-international.com) **by 27.03.20**